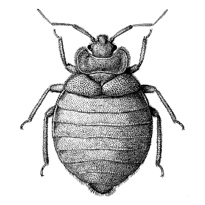
**All preparations MUST be done BEFORE the technician arrives to do service.**

**BED BUG PREPARATION INSTRUCTIONS**

* You and your pet (if any) must leave your residence for a minimum of **4** hours once we start the treatment.
* Strip the mattress and box spring of all linens (If you have a bed bug cover in good condition, leave it on the mattress and box spring).
* Mattress and box spring must be lifted off the bed frame and turned onto its side.
* Drawers in the nightstand and dresser **MUST** be emptied.
* Clear floors of materials (toys, clothes, shoes, etc.)
* All pictures and art from the walls **MUST** be removed and sealed in plastic bags.
* Closets **MUST** be emptied.
* Clothes **MUST** be washed in hot water and dry clothes in hot heat or taken to dry cleaners. (Follow instructions on clothing tags for proper care).
* Shoes **MUST** be in a bag.
* Items can be put back in place once product has dried.
* If you do not already own a bed bug cover for your mattress and box spring, we highly recommend purchasing one.
* If you have a ***fish tank***, make sure the aquarium pump is turned **OFF**, and the tank should be **covered**. If possible the HVAC system should be turned **OFF** until you return and ventilate your home. Please make every effort to ventilate your home by opening windows BEFORE technician arrives to your home.